

PANTECH – “In Warranty” Repair Form

Carefully follow the instructions on this form to ensure your order is processed quickly and correctly!

General Instructions:

1. Please use a traceable shipping method to ship your Pantech device(s)
2. It is important that you use the tear-off shipping label located at the bottom of this form.
3. Please complete the Customer Information box below, and send this information WITH your Pantech device(s).
4. For your records, please keep a copy of the IMEI(s) (located on a label within the battery well of each device.)
5. Do NOT send cables and other accessories with your Pantech device(s). Send ONLY the Pantech device(s) itself.
6. Our normal turn-around time is approximately 10 - 15 business days upon receipt of your Pantech device(s) at our repair facility.
7. All “In Warranty” repair services will be provide to you, the Pantech device owner at no cost.

THE CUSTOMER ACKNOWLEDGES THAT THEY HAVE RECEIVED, REVIEWED, AND ACCEPTED THE TERMS, AND CONDITIONS STATED HEREIN.

Product Support Services, Inc. (PSSI) is an authorized Pantech repair partner. For PSSI Customer Service assistance please contact (972) 462-3970 x221, or email us at pantech@productsupportservices.com

IMPORTANT: Complete ALL required contact items below and send WITH your Pantech device(s).

Name:

Street Address (No PO boxes):

Apt./Suite:

City:

State:

Zip:

Phone:

E-Mail:

PLEASE Cut-off ADDRESS information below and use for your Shipping Label

Product Support Services, Inc.
Pantech – In Warranty Repair Services
511 S. ROYAL LANE
COPPELL, TX 75019